

## EFMP Services

**Advocacy** services include medical and educational advocacy for those needing services, to include, facilitating exceptions to policy for housing and assistance in the schools for children on IEP and/or 504 plans.

**Respite Care** is a program that provides a temporary rest period for family members responsible for regular care of persons with disabilities.

**Support Groups, Educational and Recreational Activities** are offered on an ongoing basis to promote resiliency, education and community support resources for EFMP Families.

**Medical Services** are located at the William Beaumont Army Medical Center Mendoza Clinic, 2<sup>nd</sup> Floor on East Bliss. Services include EFMP enrollment information and Overseas Deployment Screening contact the Medical EFMP at **742-1344**.

**Special Needs Accommodation Process** SNAP evaluates **health, developmental, physical, social, emotional, learning, and behavioral** issues that may affect your child. A team will meet to review any new or updated applications that indicate any possible special needs regarding children to be placed in Child, Youth and School Services programs. Some cases may require additional medical documentation or a parent meeting.

## RESOURCES

ACS EFMP.....	<b>569-4227 (ext 5)</b>
WBAMC EFMP.....	<b>742-1344/3515/9551/2384</b>
ARMY COMMUNITY SERVICE.....	569-4227
CHILD CRISIS CENTER.....	562-7955
COMMUNITY MENTAL HEALTH.....	568-2847
CYSS REGISTRATION.....	568-4374
DEERS.....	1-800-538-9552
ECI.....	534-4324
EL PASO CRISIS LINE.....	779-1800
FAMILY LIFE CHAPLAINS.....	568-2623
FORT BLISS INFORMATION.....	568-2121
HEALTH BENEFITS ADVISOR.....	742-2367
HOUSING.....	568-2898
ID CARDS.....	569-6036 or 568-6210
LEGAL ASSISTANCE.....	568-7141
MEDICAL APPOINTMENT.....	742-2273
MILITARY LIFE CONSULTANTS.....	525-4330
MILITARY ONE SOURCE.....	1-800-342-9647
PASO DEL NORTE.....	544-8484
PATIENT ASSISTANCE.....	742-2692
PERSONNEL ACTIONS.....	568-1263
SCHOOL LIAISON OFFICE.....	569-5064
TRICARE.....	1-888-TRIWEST
TRICARE ECHO.....	1-855-874-6800
UNITED HEALTHCARE.....	1-877-988-9378
METLIFE (Dental Program)....	1-855-638-8371
WBAMC INFORMATION.....	742-2121
WBAMC EMERGENCY ROOM.....	742-2331

### **DOD FREE K-12 ONLINE TUTORING**

[www.myarmyonesource.com/cyss\\_tutor](http://www.myarmyonesource.com/cyss_tutor)



Facebook search: **Efmp Fort Bliss**

**Building 2494  
Ricker Road  
Fort Bliss, TX  
(915) 569-4227  
(Choose option 5)**



# FORT BLISS Exceptional Family Member Program



Exceptional Families

*We know the system,  
We can help.*



**ACS CFC number is 25348**

## The Exceptional Family Member Program (EFMP)

The EFMP is designed to assist military personnel agencies in making assignments for you by considering the health and educational needs of your Family members during the assignment process. EFMP works together with other military and civilian agencies to provide a comprehensive, coordinated approach for community support, housing, medical, educational and personnel services to Families with medical and educational needs.

### Eligibility

Family members who have physical, emotional, developmental, intellectual, or educational disabilities that require ongoing counseling, training, therapy, treatment, or special education are eligible to enroll in the EFMP. Examples of special needs include chronic mental health or medical conditions (including asthma), and special education services for school-aged children who require an Individualized Education Program (IEP).

### Enrollment is mandatory for

- ✓ Active Army
- ✓ U.S. Army Reserve (USAR) Soldiers in the USAR Active Guard Reserve (AGR) program.
- ✓ Army National Guard AGR personnel serving under authority of Title 10 and Title 32

(Mobilized and deployed Soldiers are NOT eligible for enrollment in the EFMP)

Department of the Army civilian employees do not enroll in the program. However, they must identify dependent children with special education and medically related service needs and Family members with medical needs each time they process for an assignment to an OCONUS location where Family member travel is authorized at Government expense.

## EFMP Rights and Responsibilities

**Report Changes in EFMP Status** The EFMP enrollee will immediately notify the EFMP Medical Office with any changes in medical and/or educational services by updating medical changes on the DD Form 2972 or educational changes on the DD Form 2792-1.

**Re-enroll (if applicable)** Enrollment update is mandatory every three years.

### Contact the Installation EFMP

**Coordinator** upon arrival. Initial contact should be made with the Installation EFMP Coordinator at ACS to assist in identifying resources and services available to EFMP enrollees at the installation.

### Notify Installation EFMP Coordinator

**upon DEROS** EFMP enrollee will immediately notify the Installation EFMP Coordinator at ACS once they receive orders transferring them to a new installation or any other location. This allows for the opportunity to coordinate resources and services available at the gaining installation or location.

**Privacy and Confidentiality** Each EFMP enrollee is afforded reasonable privacy in regard to the services they receive, the Family Member's special need, and the extent of the Family Member's disability. The EFMP enrollee records are kept confidential.

**Medical Treatment** EFMP enrollee will be allowed to access medical care from the Medical Treatment Facility or referred to the appropriate Medical Facility for services in accordance with the Family Member's special need(s).

**Information** EFMP enrollee will be kept informed on issues that affect them and their status as EFMP enrollees.

## Rights and Responsibilities (Con't)

**Education Services** Department of Defense Dependent Schools (DoDDs) will make reasonable accommodations for school age children identified as an EFM. Those services may include but are not limited to school and classroom modification, Individualized Education Programs (IEP), special education services, and individual teaching methodologies. These services will coincide with the Public Law 105-17 and the Individuals with Disabilities Education Act (IDEA).

**Housing** EFMP enrollee will have access to reasonable accommodations within Family housing in support of their Exceptional Family Member. Those accommodations shall be in the form of renovations, access to the building and parking and anything else associated with the quality of life for the EFMP enrollee. Some accommodations may need to be paid for by the Family. Off post requirements are looked at on a case-by-case basis due to the nature of contracts and leases with local laws, regulations and landlords.

**Public Facilities** In accordance with Public Law 101-336 and the Americans with Disabilities Act of 1990, facilities that receive government funding will provide reasonable accommodations to individuals identified with disabilities.

### Transfer and Continuity of Services

EFMP enrollees shall be afforded the opportunity to transfer and continue services upon their transition to any U.S. Military Installation or other duty location to include all the services mentioned above.