Utilities Financial Assistance

Food Assistance/Cash Assistance. Texas Health and Humans Services Commission
(915) 593-0272, call 211 or 1(800) 541-7905
Wait times longer than usual
https://yourtexasbenefits.hhsc.texas.gov/programs

El Paso Electric has suspended service disconnections for nonpayment although regular billing will continue for all customers. They have also made some operational changes in response to Covid-19. https://www.epelectric.com/message-to-customers

Texas Gas Service has temporarily suspended service disconnections due to nonpayment through April 15, 2020. https://www.texasgasservice.com/coronavirus

El Paso Water suspended service disconnections for non-payment on March 18, 2020 for at least 60 days https://www.epwater.org/cms/one.aspx?portalId=6843488&pagId=16553772

LITE-UP Texas Program/Public Utility Commission of Texas
http://puc.texas.gov/consumer/lowincome/Assistance.aspx
1-866-454-8387
Help reduce cost of electric bill, discounts to eligible customers

Lifeline/Public Utility Commission of Texas
www.lifelinesupport.org
1-866-454-8387
Help qualified clients pay for phone bill

Link-Up/Public Utility Commission of Texas
www.lifelinesupport.org
Help eligible clients reduce initial cost of phone services

On March 18, the U.S. Department of Housing and Urban Development issued a 60-day moratorium on foreclosures and evictions for many homeowners. That means if you can’t pay your mortgage, you may be protected from eviction. You should also contact your mortgage lender directly.
https://www.epcovid19.org/?fbclid=IwAR1-g97Cl9Gkz_MEuNCgDLu3GYhvUCSe5DYLiSaMe4ze9rL4XITZ3qDtWoo
St. Vincent de Paul Society of El Paso
https://svdpusa.org/Assistance-Services
Emergency services for needy local families and individuals in crisis.
Servicios de emergencia para las familias locales y individuos en crisis.
Many of these churches serve the public around their area only.
(915) 603-5961 require valid ID, proof of income, utility bill, call and leave a message for case worker,
8 am-5pm Mon.-Fri

79901 Sacred Heart Church 544-4970
79902 ST Patrick Cathedral 533-4451
79903 ST Joseph’s 566-9396
79904 Blessed Sacrament 545-4005
79907 Our Lady of MT Carmel 545-4223
79907 Our Lady of the Valley 859-7939
79912 Queen of Peace 545-4097
79912 ST Luke’s 545-4053
79922 ST Matthew 545-4263
79924 Christ the Savior 545-4079
79925 ST Raphael 545-4025
79930 Our Lady of Assumption 545-4279
79930 Our Lady of Guadalupe 562-4304
79935 Saint Thomas Aquinas 545-4008
79938 Saint Francis Xavier Cabrini 545-4217
79938 San Juan Diego 248-6785
79936 Saint Mark 545-4252
79936 ST Stephen 855-1661
79835 ST Patrick’s Canutillo 545-4278

*call before some locations may or may not be operating

3/29/20 Spoke to Ray Ramirez Administrative Assistant for the Diocese of El Paso. Saint Vincent De Paul will be opened from 9am to 5pm Monday through Friday. Main location is 2104 N. Piedras 79930. To call and leave message at 915-564-4357. Contact Ray Ramirez for more information at rramirez@elpasodiocese.org

**Project Bravo:** Closed to the public Monday -Friday 8am to 1pm. Effective Friday, March 20, 2020 and until further notice, all Project BRAVO centers will close to the public as a precautionary measure. Assistance will be handled through the phone and email. Please submit completed applications at your center's drop box. Applications may also be mailed, emailed, or faxed. Click here for our contact information.
Provide low income families crisis intervention and case management assistance
Utility Assistance (electric, gas, and propane) for six to nine months
Foreclosure prevention counseling
Assistance to access to free or low cost medication, eye exams, and eyeglasses
Other services such as GED instruction and homebuyer counseling are being provided over the phone and online
For a complete list of services, please go to www.projectbravo.org

<table>
<thead>
<tr>
<th>Project Bravo Satellite Center Locations/Sucursales</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eastside/Este 11206 Montwood Dr. El Paso, TX 79936 (915) 565-1377</td>
</tr>
<tr>
<td>Northeast/Noreste 8815 Dyer Suite 300 El Paso, TX 79904 (915) 757-0199</td>
</tr>
<tr>
<td>Upper Valley/Valle Alto 7000 5th Canutillo, TX 79835 (915) 877-7694</td>
</tr>
<tr>
<td>Ysleta / 8908 Old County Rd. El Paso, TX 79907 (915) 629-7664</td>
</tr>
</tbody>
</table>

**Project Bravo**: Closed to the public. Monday -Friday 8am to 1pm. Effective Friday, March 20, 2020 and until further notice, all Project BRAVO centers will close to the public as a precautionary measure. Assistance will be handled through the phone and email. Please submit completed applications at your center's drop box. Applications may also be mailed, emailed, or faxed. Click here for our contact information.

**Child Care Services**

**YWCA**

Through the Upper Rio Grande Workforce Development Board and Workforce Solutions Child Care Services (CCS) Department, assistance to parents can be provided in meeting their child care payments. To qualify, a parent must be working or participating in eligible training programs or classes, and must meet income guidelines.

Shirley Leavell East Branch 10712 Sam Snead El Paso, TX 79935 (915) 519-0003
ywca child care services protocol: 3/25/20. as schools have closed in response to covid-19, ywca is stepping up to provide care for students whose parents’ are still working. many businesses, companies, organizations, and of course healthcare workers are still at work and now need a safe place for their children. we are offering fun, engaging, and educational camps at four ywca locations from 6:30 am to 7:30 pm.* the locations and phone numbers are below and you may call your nearest location to register. ccis is accepted for these camps and ywca also offers scholarships for households with an income of $38,000 or less. learn more about our scholarships here. ywca is following the american academy of pediatrics pandemic guidelines as well as taking temperatures of each child and parent who enters one of our locations. individuals with a reading of less than 100.4 degrees will be admitted to ywca gyms, early learning academies, camps, etc. locations & hours subject to change.

child care aware
1-800-424-2246
careaware.org
child care aware helps parents find quality child care in their area

workforce solutions borderplex
https://www.borderplexjobs.com/
resources to help look for employment and to apply for unemployment for job seekers, veterans, student/youth, employers, child care services

update: texas workforce commission and work in texas websites are seeing a lot of traffic right now. work in texas is currently being worked on. should you need any help, please contact us at 915.887.2600 or email us at callcenter@borderplexjobs.com. we are online for you.

united way of el paso county
100 n. stanton ste 500
el paso, tx 79901
915-533-2434
www.unitedwayelpaso.org
education for youth and parents, emergency food & shelter program, financial stability

general assistance
El Paso County General Assistance, help with rent/mortgage, utilities
(915) 775-2791, Mon-Fri, 8 am-5 pm, first come first serve, documentation required. Or Call (915) 603-5961 or dial (915) 859-4101 for case workers.

Emergency services for needy families which may include rent and utilities.

Rental Assistance
The Salvation Army. 4300 E. Paisano Drive, El Paso, TX 79905. (915) 544-9811. https://www.salvationarmytx.org/elpaso

When you file your 2019 Tax Return Will Impact Your Stimulus Payment

San Vicente Family Health Center
8061 Alameda Ave. El Paso TX 79915
915858-2932
Need Help applying for benefits? San Vicente can help apply for SNAps food benefits, Medicaid, Chip, and Tanf cash help for your family

3/21/2020 3:19:00 PM Transportation Assistance
Action to Protect Public from Evolving COVID-19

The service modifications will remain in effect until further notice.

As a reminder, Sun Metro will be waiving all bus fares starting Sunday, March 22, 2020.

Fixed Route, Brio and LIFT services will offer free rides until further notice; Other recently announced service adjustments include. In line with the practice of social distancing, the following changes will be implemented: All passengers will board and exit buses through the rear doors. Boarding exceptions will be made for riders who have accessibility needs and require the use of the drop-down ramps located at the front doors. All passengers are encouraged to leave two empty seats between themselves and others. Effective Monday March 30, 2020 the Fixed Route, Brio and the LIFT will run on a Saturday schedule Monday through Saturday. Sunday routes will continue to operate on a Sunday schedule. For more information about Sun Metro, call 915.212.3333. Like us on Facebook or
Follow us on Twitter @SunMetro.